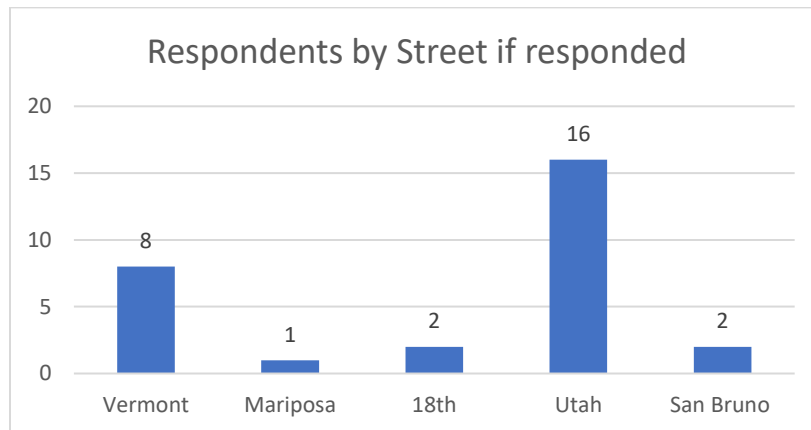


MUNA Survey Results

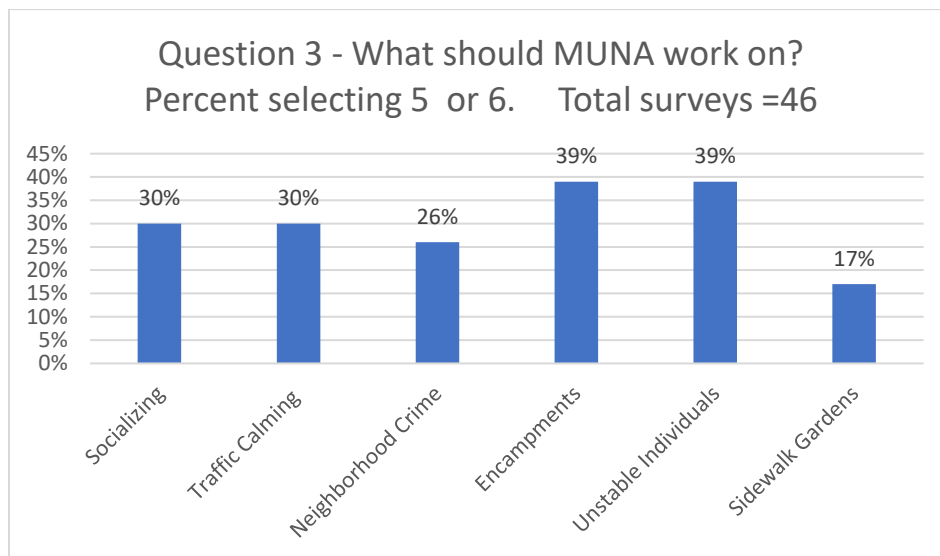
May 15, 2021

MUNA neighborhood survey was distributed in paper on the weekend of April 30 and was open online using SurveyMonkey until May 11. One email explaining the survey was set to the MUNA email as well as 2 reminders. 46 neighbors responded to the survey.

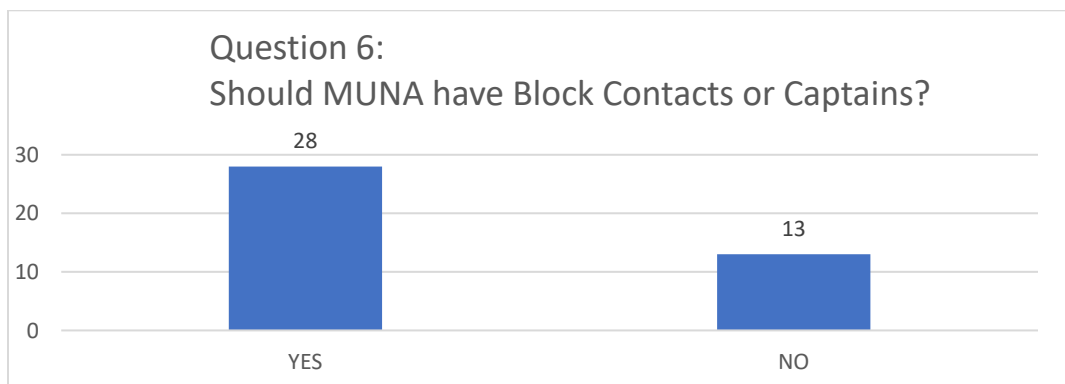


Questions 1,2,4,5,7 results are attached to this report.

Question 3 result is graphed as the percent out of 46 that chose 5 or 6 for each of the 6 items where 6 is the most important.



Question 6: Response was YES or NO



Q1 What do you like about our neighborhood?

Answered: 45 Skipped: 1

#	RESPONSES	DATE
1	Parks, green spaces, good neighbors	5/10/2021 12:16 AM
2	Know many neighbors, so feel good to speak to them while I walk the dogs. Feel safe, and feel a camaraderie due to knowing some neighbors. Clean Green with lots of parks	5/9/2021 1:30 PM
3	Weather, quaintness, community, hills and walkability.	5/8/2021 1:05 PM
4	Everything I need is within walking distance. Friendly neighbors. Great weather.	5/8/2021 12:47 PM
5	nothing	5/7/2021 6:37 PM
6	I love our neighbors, the community garden, the stunning views of the city and bay, and the sweet little gardens around.	5/7/2021 12:00 PM
7	Weather and the neighbors in general.	5/7/2021 12:00 PM
8	the parks, the views, the houses, the relative calm	5/7/2021 10:19 AM
9	Quiet and peaceful	5/7/2021 10:10 AM
10	low key, not much traffic, warm sunny spot in the city	5/7/2021 9:46 AM
11	Convenient location. Sunny. Green areas.	5/6/2021 4:50 PM
12	I like that it's quiet and tight knit.	5/6/2021 9:59 AM
13	Tucked away/cozy but close to busier Mission and Potrero Hill neighborhoods. Access to playgrounds and shops. Proliferation of sun and miniparks/gardens.	5/5/2021 11:13 PM
14	Nothing	5/5/2021 11:09 PM
15	The sense of community. People that live here really care about where they live and want to make it better.	5/5/2021 11:34 AM
16	The community, beauty and fine weather.	5/5/2021 6:45 AM
17	Feels like a neighborhood. I know people on my block, I see the same people when out for a walk. People care about keeping/making the neighborhood great. Local shops with good amount of business on 18th street.	5/4/2021 9:03 PM
18	trees, views, good walking, quite	5/4/2021 6:24 PM
19	Fallen Bridge Park and the park on the other side of the freeway are now really gorgeous with flowers and ivy. The ivy covering the Cal Trans wall looks especially great compared to the graffiti that used to be there.	5/4/2021 2:32 PM
20	It is pleasing to the eye working -class neighborhood. Our corner at Utah and 18th Streets has a well maintained landscaping. Beginning with a (rock) retaining wall, as you follow the wall from 18th Street, heading north on Utah ST. , the wall continues, framing the entrance to the walk bridge, and further along the length of the Mini Park, terminating at the northern edge of the park. Also the fine people residing in the area, are motivated in caring for the hood.	5/4/2021 1:45 PM
21	it's sunny! and neighborly! and convenient to so many other neighborhoods. I also love the 18th street business district (esp Christopher's, Alimentari, and Ruby) and The Good Life.	5/4/2021 1:04 PM
22	it's central	5/4/2021 12:54 PM
23	Friendly, location, sun	5/4/2021 12:41 PM
24	Sunny, quiet, and close-knit.	5/4/2021 11:49 AM
25	Central location.Access to downtown and freeways.	5/4/2021 11:06 AM

26	The flowers and trees	5/4/2021 10:34 AM
27	Neighbors are friendly and supportive	5/4/2021 10:34 AM
28	Quiet, close to everything, sense of community as I know most of the neighbors.	5/4/2021 8:18 AM
29	That everyone looks out for each other.	5/3/2021 10:01 PM
30	LACK OF TRAFFIC, parking, safe, neighbors	5/3/2021 6:00 PM
31	The convenience to so may parts of the city. I kind of like that we are this detached strange little neighborhood.	5/3/2021 5:46 PM
32	nice neighborhood	5/3/2021 2:40 PM
33	Friendly neighbors and community vibe, mostly clean sidewalks, conveniently located to grocery stores, parks, etc.	5/3/2021 2:34 PM
34	Weather, low key living, homes that still maintain the beauty of old San Francisco victorians	5/3/2021 2:00 PM
35	Views, easy street parking, clean sidewalks	5/3/2021 1:55 PM
36	Proximity to other neighborhoods, cafes/restaurants, parks, etc.	5/3/2021 12:48 PM
37	I like our quiet, enclave-like nature.	5/3/2021 9:51 AM
38	It generally consists of a very pleasant and responsible group of residents who genuinely care about and take pride in our neighborhood.	5/3/2021 9:22 AM
39	The neighbors for sure, many of whom have lived, on our block, for decades.	5/2/2021 4:44 PM
40	Diversity of neighbors. Renters and homeowners. Many different backgrounds.	5/2/2021 3:02 PM
41	How peaceful it is. Friendly people	5/2/2021 11:46 AM
42	Walkability! Feeling of a bit of an unknown hideaway in the city.	5/2/2021 7:12 AM
43	The views	5/1/2021 10:16 PM
44	Possible to walk and bike to places. Slow car speeds.	5/1/2021 6:29 PM
45	Good neighborhood	4/29/2021 11:40 AM

Q2 What would you like improved in our neighborhood?

Answered: 45 Skipped: 1

#	RESPONSES	DATE
1	Help unhoused find a better way	5/10/2021 12:16 AM
2	Policing crime Neighbors policing people not picking up after their dogs Neighbors policing/telling off unsavory/known criminals e.g. the lady written up in the Atlantic for stealing our mail - I confronted and photographed her when she was walking around with a stick to pry mail. I haven't seen her since! Remove slow streets other than restaurant zones - never see anyone hanging out there Police should ticket bikes, electric scooters/skateboards as they do cars - e.g. must stop at lights and stop signs. Police should ensure electric scooters/stakeboards stay off roads and sidewalks - by ticketing	5/9/2021 1:30 PM
3	Transients and crime	5/9/2021 9:28 AM
4	Less tolerance for criminals and homeless mentally ill drug addict camps. They must be removed.	5/8/2021 1:05 PM
5	Resolve homelessness issue.	5/8/2021 12:47 PM
6	nothing	5/7/2021 6:37 PM
7	I'd like to remove weekly street cleaning, and put the resources towards safety. Making the 18th Street Bridge safe with cameras, and continuing the keep the clean up around the bridge.	5/7/2021 12:00 PM
8	less freeway noise, fewer ups trucks, better management of freeway underspaces	5/7/2021 10:19 AM
9	More greenery, better policing and trash removal.	5/7/2021 10:10 AM
10	more street plantings between sidewalk and street curb	5/7/2021 9:46 AM
11	More community building activities and less divisive Nextdoor posts.	5/6/2021 4:50 PM
12	I'd like more of us to agree on what the plan is when prostitutes and Tricks come here to do their "business", homeless start to block the sidewalk with their "things".	5/6/2021 9:59 AM
13	Speeding cut-through traffic, wind-blown trash, rats in the minipark	5/5/2021 11:13 PM
14	Less garbage, UPS to respect they don't own the street	5/5/2021 11:09 PM
15	More regular help with trash removal on the sidewalk and more frequent street cleaning.	5/5/2021 11:34 AM
16	See below.	5/5/2021 6:45 AM
17	Encampments and related crime. We're between the encampments underneath 101 at 17th St, SFGH, Potrero Terrace housing at 22nd St and that means we have homeless residents, disturbed individuals, and opportunistic people.	5/4/2021 9:03 PM
18	homeless and mentally ill treated with care and concern	5/4/2021 6:24 PM
19	The two parks above could use a little more water if available. Traffic needs to be slowed down especially about 5pm.	5/4/2021 2:32 PM
20	the freeway side of SanBruno Ave., starting at Mariposa St. on down to 17th St. Could really use a sound dampening wall that itself would be foliated with living plants!	5/4/2021 1:45 PM
21	fewer transients and drug users on Potrero, less trash and poo on sidewalks, petty crimes esp car break-ins and tagging/graffiti	5/4/2021 1:04 PM
22	Cleanliness, safety, more trees in the streets (especially Utah St), more parks, more businesses, especially cafes	5/4/2021 12:54 PM
23	Less homeless, less trash, less crime	5/4/2021 12:41 PM
24	More trees!	5/4/2021 11:49 AM

25	Less street trash	5/4/2021 11:06 AM
26	More flowers and trees! Also more neighborhood dialogue and inclusive community events	5/4/2021 10:34 AM
27	Noise (motorcycles and cars without mufflers and doing donuts in the street); garbage elimination; safety	5/4/2021 10:34 AM
28	Move the homeless out, reduce traffic, reduce crime. Cleaner sidewalks and streets.	5/4/2021 8:18 AM
29	Less homeless encampments, trash and blatant drug usage. Want it to feel safe	5/3/2021 10:01 PM
30	more cafes and restaurants. more community events, like potrero festival or the Halloween festival at the community garden	5/3/2021 6:00 PM
31	For us it really is the encampments and all the negative they bring to our neighborhood. Lots of filth, broken glass, unstable individuals. I think it makes it difficult to beautify or feel like walking out your door when you have people camping or laying on the sidewalk - along with all the mess they leave once they do leave.	5/3/2021 5:46 PM
32	not much	5/3/2021 2:40 PM
33	If possible to create zoning, I would like to see more local businesses like cafes and restaurants, such as Stable Cafe in nearby Inner Mission. This would create more social spaces to make our neighborhood more of a community. It would be nice to have something like a "slow street" or "shared space" in our area. The Potrero Center could be cleaned up and made more inviting. I often get screamed at near the entrance of the center, and there is trash everywhere, and tents blocking sidewalks. While our neighborhood is clean, it could be cleaner. There is often trash scattered on streets and sidewalks from local businesses or people scrounging through trash (for example, Potrero Avenue). The trash also attracts hordes of pigeons, and pigeon poop. Our parks sometimes have people sleeping in them, which makes it harder to use them.	5/3/2021 2:34 PM
34	More attendance to crime	5/3/2021 2:00 PM
35	Fixing cracks in sidewalks	5/3/2021 1:55 PM
36	Beautification of the sidewalks, more street/neighborhood gatherings	5/3/2021 12:48 PM
37	I want less traffic speeding up Utah.	5/3/2021 9:51 AM
38	Much more maintenance with keeping the sidewalks and streets clear of litter, debris, and trash -- including human feces. I really resent having to navigate around piles of trash, including broken glass and discarded articles of clothing used as toilet paper, scattered across the sidewalk when taking my dog for a walk.	5/3/2021 9:22 AM
39	Caltrans property has always been a blighting issue. Being next to a busy highway has it's expected drawbacks but the utter negligence and filth of the Caltrans property is just depressing. They pretty much suck at landscaping too.	5/2/2021 4:44 PM
40	A little more structure and organization for the neighborhood association, perhaps semi annual meetings.	5/2/2021 3:02 PM
41	Traffic Calming, sidewalk gardens	5/2/2021 11:46 AM
42	Pervasive homelessness (not a neighborhood problem, but a much bigger problem than manifests in a pretty bad way in our neighborhood). Connected but distinct: general cleanliness, both human waste on the sidewalks and garbage strewn in parks and on streets.	5/2/2021 7:12 AM
43	Cleanliness of sidewalks and the areas under the underpass. Trash seems to accumulate and not get picked up. Add more businesses, especially places to eat in the neighborhood.	5/1/2021 10:16 PM
44	Crime, better bike lanes, less trash, fewer people living in tents, I want to feel safe letting my kids bike around.	5/1/2021 6:29 PM
45	Park under 17th 101 overpass	4/29/2021 11:40 AM

Q4 Do you have any comments on the 6 items?

Answered: 36 Skipped: 10

#	RESPONSES	DATE
1	Weneed a better relation shi[- a consistent way to contact, social services.	5/10/2021 12:16 AM
2	Socializing e.g. quarterly street parties is a great way to enhance safety, neighborhood spirit and community Sidewalk gardens are great, but 4 take priority, and Traffic is not an issue	5/9/2021 1:30 PM
3	I don't know how to effectively address the crime issue when it is clear the city doesn't care, but it is a blight on this great little neighborhood. Encampments have gotten slightly better, but still an issue and I think something that contributes to crime and safety concerns in the neighborhood	5/9/2021 9:28 AM
4	no	5/7/2021 6:37 PM
5	I put socializing second to last, but one of the best parts of the neighborhood is the people!	5/7/2021 12:00 PM
6	Crime and Unstable individual are pretty tied at 6 most important. Just today (5/7) at around 9:30 there was an individual in the circular sidewalk in the garden area exposing himself and "fill in the blank". The Vermont Str. bridge is used by families and children going to school.	5/7/2021 12:00 PM
7	sidewalk gardens!	5/7/2021 9:46 AM
8	1. Weekly litter cleanups. 2. Repairing/repaving 18th St. downhill 3. Car vandalism vigilance - day and night - see something say something 4. People experiencing homelessness = not a crime	5/6/2021 4:50 PM
9	n/a	5/6/2021 9:59 AM
10	I care about traffic/speed calming on Utah between Mariposa and 18th for the sake of my kids safety, and the atmosphere of the neighborhood. We need at least another speed bump. I also care about helping the homeless people in our neighborhood rather than shoing them out as a threat or problem.	5/5/2021 11:13 PM
11	Where is the free housing for homeless people that was on our ballot sometime ago that passed? Something needs to be done to get all of these homeless people off the street	5/5/2021 11:09 PM
12	No	5/5/2021 11:34 AM
13	Looking forward to socializing again! Regarding traffic, we get a lot of noise and speeding cars (despite the speed bump) on Vermont St from vehicles exiting 101. Can we get another speed bump closer to Mariposa? Or signage that says to slow down? The Mariposa slow street didn't make sense except perhaps for in front of Live Oak. The recent 18th St slow street is great for outdoor dining. The gardening efforts around the neighborhood are fantastic.	5/4/2021 9:03 PM
14	I'm not concerned about crime and am very leery of depending on policing or prisons. I'd love to see a positive and kind approach to encampments and unstable individuals -- not policing.	5/4/2021 6:24 PM
15	The 10mph sign at Utah and 18th need a solar powered light that flashes!!!	5/4/2021 2:32 PM
16	The encampments are scary/troublesome, especially the one recently under the 17th St. overpass. This is a neighborhood full of people who take care of their homes and space-- including renters (me) and it's really offensive to witness when otherwise calm, clean streets are piled with trash, condoms, bottles of urine, and drug paraphernalia.	5/4/2021 1:04 PM
17	Please get rid of the encampments and unstable individuals! They make the neighborhood unusable. We are afraid to go out for a walk even during the day, especially with kids. This MUST change. And please add more sidewalk trees and gardens, we need them for everybody's mental health!!!	5/4/2021 12:54 PM
18	I feel like the Encampments and unstable individuals go hand in hand. More of a city / state / country issue, but we have our own unique experience with it here in Potrero	5/4/2021 12:41 PM

19	Not sure what can be done about crime for for some neighbors the car break-ins have been absolutely terrible (especially for folks who are contractors and regularly have tools stolen)	5/4/2021 11:49 AM
20	Re; encampments, unstable individuals and crime: I don't think MUNA should be in the business of policing AT ALL	5/4/2021 10:34 AM
21	Homeless lead to crime and an unstable individuals and trash ridden steets. Need them out of the neighborhood.	5/4/2021 8:18 AM
22	Since it seems like petty crimes have been on the rise during the pandemic and I'm not sure how much the police can do about it, it would be great to figure out some type of neighborhood-wide program to deter these types of crime	5/3/2021 10:01 PM
23	Homeless, crime, encampments, individuals, are all the real of different other groups. We should worry about making an incremental change in our hood. It would be best perhaps to make some sort of coordination between the blocks for public safety issues or even fun items. there could be a master email list.	5/3/2021 6:00 PM
24	I would love to see more sidewalk greening and maintenance of the greening!	5/3/2021 5:46 PM
25	no	5/3/2021 2:40 PM
26	There are many more people sleeping in their cars parked on our neighborhood streets, parks, by the freeway overpasses, and UPS because of no-permit parking. There are tents blocking sidewalks making it difficult to walk without going onto the street, and and also individuals loitering on streets especially by the freeway pass, making it difficult to drive through. There is also increased frequency of individuals screaming on the streets, parked playing loud music in front of homes, passed out on sidewalks, etc. I think reversing this trend is more important than sidewalk gardens. But it would also be nice to gather and meet everyone once we're able, and create a closer-knit community, or we meet virtually/in online forums!	5/3/2021 2:34 PM
27	Actual enforcement of parking restrictions	5/3/2021 2:00 PM
28	No	5/3/2021 12:48 PM
29	We need to bring the area under a single police station; being split among three stations is untenable. The best things we can do to counter the bits of crime and homelessness in our enclave is to improve and activate our marginal spaces.	5/3/2021 9:51 AM
30	I have ranked them with 6 as most important, as indicated in the paper survey. You should make that clear with this online survey; I am sure there are many who may think 1 means the most important and 6 as least important. Also, you don't have a category about my biggest complaint -- keeping the sidewalks clear of trash, debris, and filth, much of it caused by individuals sleeping and camping in the neighborhood. I'm really tired of having to deal with human feces outside my front door!	5/3/2021 9:22 AM
31	I'm not sure how much MUNA can do about the encampments, mental health and property crime issues other than some basic design work, keep the agencies informed and hope for better policies ahead. The other items however are imminently doable.	5/2/2021 4:44 PM
32	I don't think we have a crime problem, but I would like to see a proactive effort to minimize any future upticks in burglaries and vandalism.	5/2/2021 3:02 PM
33	Although unstable individuals and encampments are my biggest concerns, I doubt this group can do all that much about them—I'd rather see the energy go towards other ways to improve the neighborhood. Socializing and building connections will, I think, also flow into the other areas as people feel more invested in the neighborhood.	5/2/2021 7:12 AM
34	Potrero Ave is definitely becoming more and more filled with some concerning individuals and it's noticed as well coming into the neighborhood.	5/1/2021 10:16 PM
35	Traffic calming should also include protected bike lanes on streets like 17th, Potrero and Kansas north of 17th.	5/1/2021 6:29 PM
36	No	4/29/2021 11:40 AM

Q7 How would you like to be involved?

Answered: 34 Skipped: 12

#	RESPONSES	DATE
1	Any way I can be	5/10/2021 12:16 AM
2	Block captain	5/9/2021 1:30 PM
3	Happy to help in anyway possible to make our neighborhood better	5/9/2021 9:28 AM
4	never	5/7/2021 6:37 PM
5	I'm not able to be involved right now, but I hope to be able to do so in the coming years.	5/7/2021 12:00 PM
6	Maybe	5/7/2021 12:00 PM
7	as an occasional complainer	5/7/2021 10:19 AM
8	volunteer for trash clean up, plant gardens, community party coordination	5/7/2021 9:46 AM
9	I'd like to be involved in anyway I can make a positive contribution. My family has been on this block for over half a century. We are dedicated homeowners. And we love our block/community.	5/6/2021 9:59 AM
10	I have been involved by collecting signatures for traffic calming petition. Unfortunately, I never heard back from SFMTA about it. I have also been involved by trying to advocate for tolerance for a local homeless resident, but was overruled by angry/scared people on the email group. I'm not sure I have time for much more, but I could consider as requested.	5/5/2021 11:13 PM
11	Updates of how things will be getting a bit better	5/5/2021 11:09 PM
12	I can help gather emails and contact information and communicate meetings and updates to my block: 300 Utah St.	5/5/2021 11:34 AM
13	Currently live in Southern California.	5/5/2021 6:45 AM
14	Can help in general but will not help with any policing actions.	5/4/2021 6:24 PM
15	Keeping the neighborhood safe and occupied outdoors by frequent play on the petanque court in Fllen Brodige Park	5/4/2021 2:32 PM
16	Knowing looks, finger pointing (nicely), smiles, helping where I can.	5/4/2021 1:45 PM
17	I can help with occasional projects, and be a good citizen and neighbor generally.	5/4/2021 1:04 PM
18	Happy to support adding more sidewalk trees and gardens! Especially in Utah St.	5/4/2021 12:54 PM
19	Any way I can be of help	5/4/2021 11:49 AM
20	□	5/4/2021 10:34 AM
21	Happy to help however I can.	5/3/2021 10:01 PM
22	via email	5/3/2021 6:00 PM
23	im 2 blocks away	5/3/2021 2:40 PM
24	This is my first time hearing about MUNA. I am interested in sharing ideas, discussing, and contributing where I can. I would be interested in joining a forum or staying connected with neighbors.	5/3/2021 2:34 PM
25	I have no interest of being involved with any group that supports the GBD. Stop that, and I would gladly help. I need that money for food	5/3/2021 2:00 PM
26	Happy to volunteer on any of the garden/park projects.	5/3/2021 12:48 PM
27	I am happy to assist in coordinating activities.	5/3/2021 9:51 AM

28	As a senior who lives alone, I don't feel especially secure or safe about taking on such a role.	5/3/2021 9:22 AM
29	Like many, already overwhelmed with volunteer opportunities but happy to advise on matters where I have expertise, local biodiversity, bird, bees, flowers and trees.	5/2/2021 4:44 PM
30	I already am.	5/2/2021 3:02 PM
31	I am—a bit :)	5/2/2021 7:12 AM
32	Maybe in a year or so. I just moved to the neighborhood and want to get to know it more	5/1/2021 10:16 PM
33	I most interested in being involved with traffic coming and bike issues.	5/1/2021 6:29 PM
34	-	4/29/2021 11:40 AM