

Neighborhood Issues

MUNA Meeting with Supervisor Walton

November 17, 2021 4:00pm

Agenda

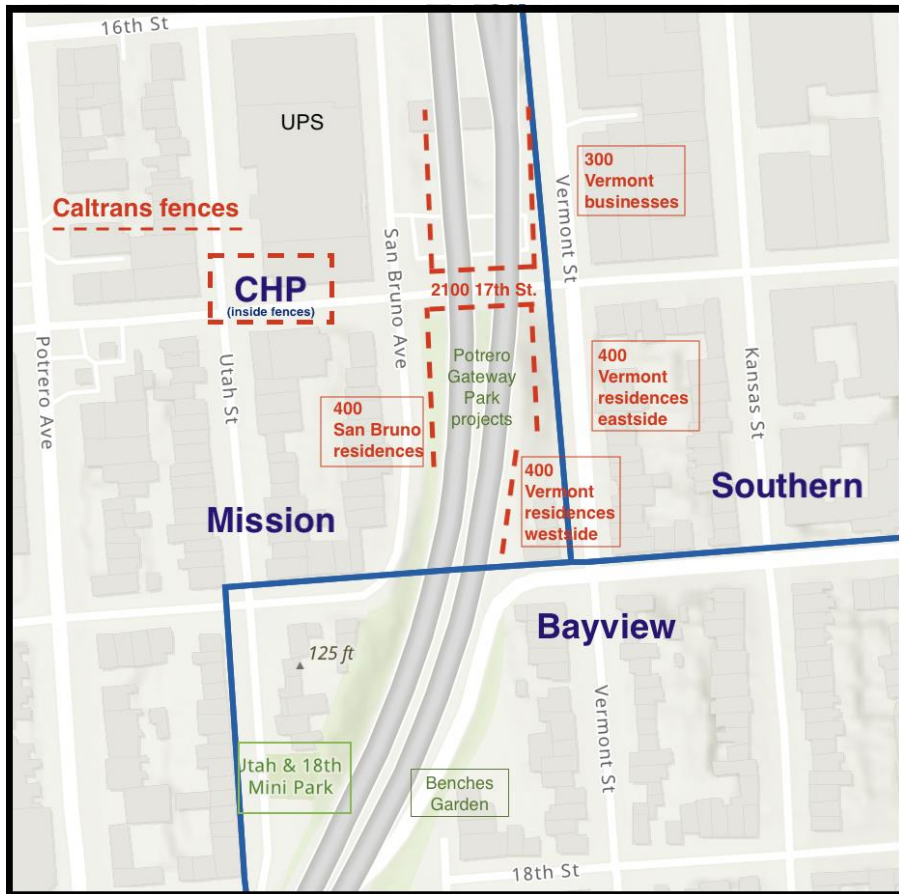
1. Identify Issues with Photos
2. Questions
3. Suggested Solutions

Issues

1. Tent and Blanket Camps on the Sidewalk facing homes and businesses
2. Individuals sleeping in Fallen Bridge and Benches miniparks and on home stairs
3. Individual Poor Mental Health Behavior
 - Screaming in the street, the bridge and the sidewalk
 - Shooting up on the sidewalk
 - Leaving trash and needles in the sidewalk
 - Urinating and defecating on stairs of homes
4. Individual Criminal Behavior
 - Breaking into cars
 - Stealing plants and a trellis
 - Stealing water
 - Stealing trash/recycling bins
 - Breaking monitor cameras
 - Throwing food at stairs/entries to homes
 - Watching children
5. No follow-up and solution provided by 911 and 311
6. No working towards a solution by connecting to the Neighborhood Organizations

Issues

MUNA has three police districts.



Many problems occur on or next to Caltrans Right-of-Way
Issues also occur in the Fallen Bridge Park and Benches Garden

Issues

Neighbors call 311 or 911 depending on the state of the campers.

Some agency acts (Police-HOT-Public Works)

The campers move to the other side of the block



September 19 Vermont Street



October 3, San Bruno Avenue

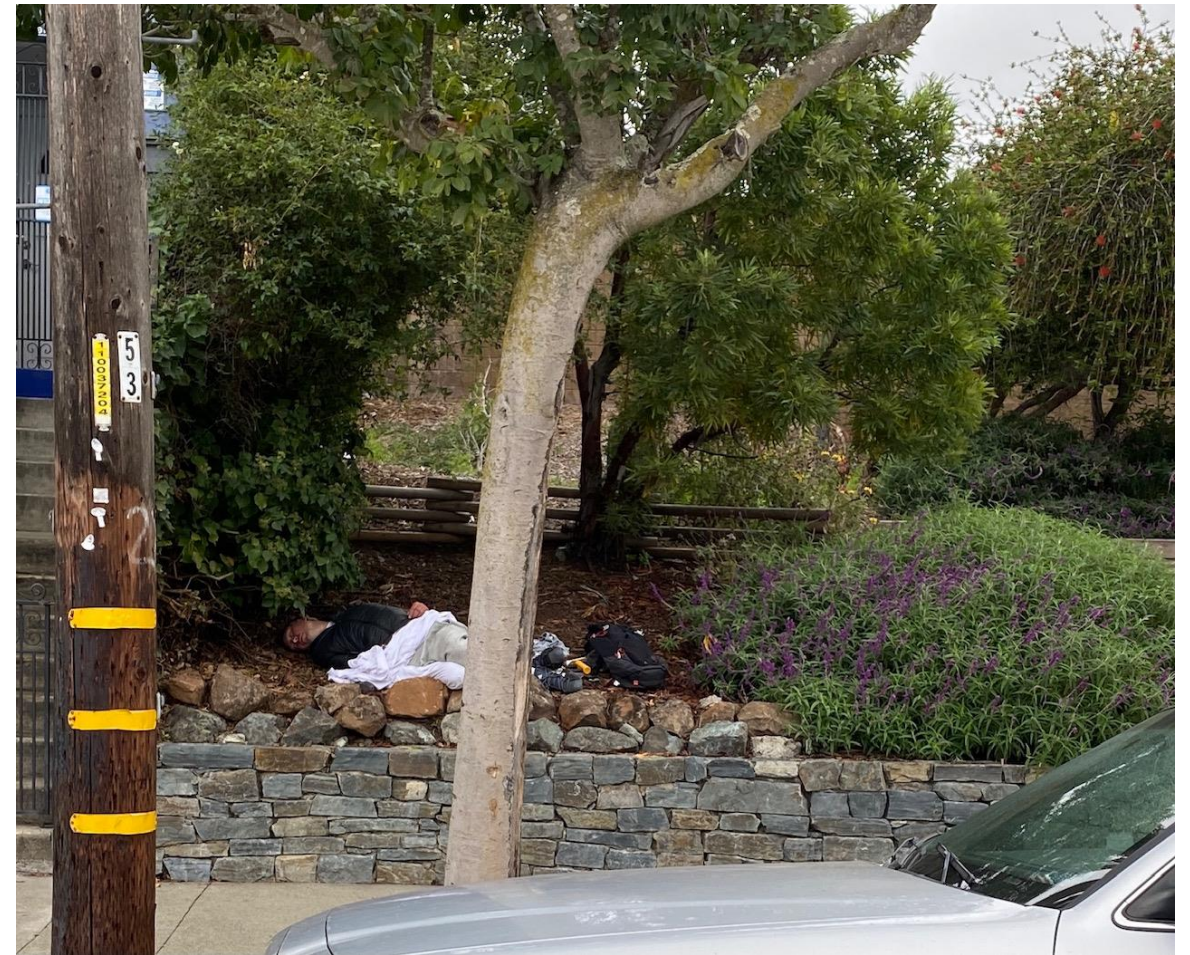
Issues



September 2

Benches Garden

On August 2, a sleeper was found dead in Benches Garden.



October 30

Fallen Bridge Park

Issues

Vermont 300 Block



November 6

300 Block Vermont



November 6

300 Block Vermont

Since the COVID time the 200 block of Vermont is constantly camped. The “artist” above painted the 400 block street.

Issues

Vermont Street



Lower part of the 400 block of Vermont Street. Camping on sidewalk near the Caltrans right-of-way land.

Issues

San Bruno Avenue



Constantly changing view across the street
from the homes on San Bruno Avenue.

Issues

Monday Morning, November 8, 2021 on San Bruno Avenue



10:24 am



10:38 am



10:42 am



10:45 am



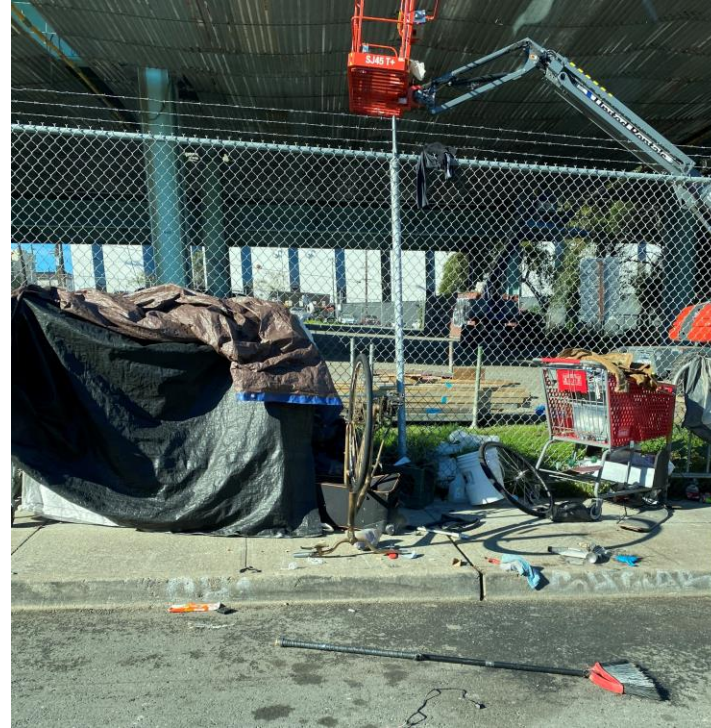
11:02 am

Issues

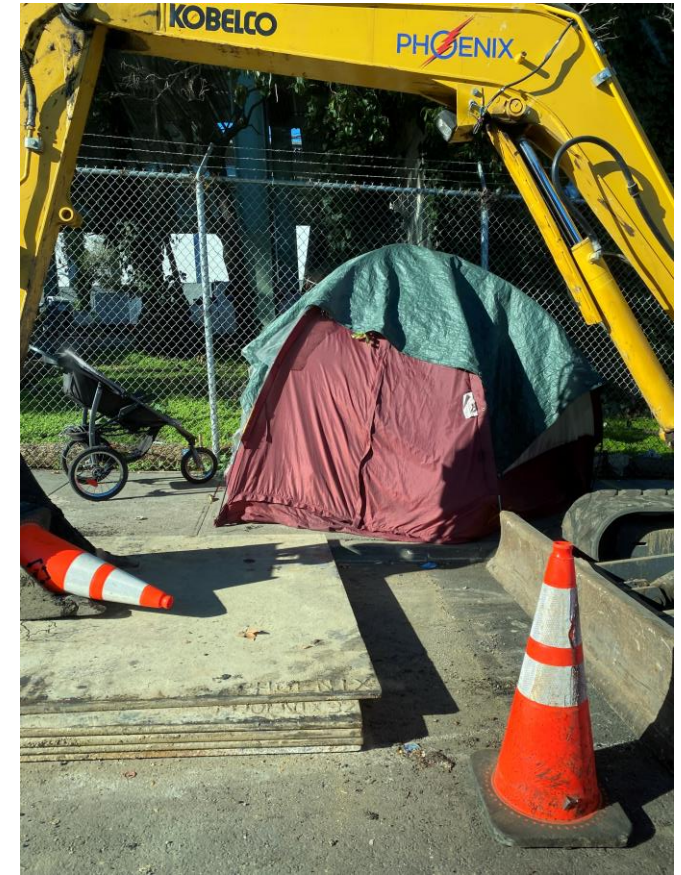
Today, November 17, 2021



400 Block San Bruno 10:15am
This fellow had been on all 3 sidewalks for the last 2 months. Vermont St. itself was painted we assume by this fellow and friends.



300 Block Vermont
Caltrans busy with bridge painting.
300 Kansas project busy knocking down old building.



300 Block Vermont closer to 16th St.

Questions

What city agencies are responsible for working on the homeless problem?

How do the agencies coordinate with each other and communicate, with one “voice”, to neighborhood residents and businesses?

How are the responsibilities of the HOT different from those of HSOC?

What is the time frame for housing mentally ill folks, who may be a danger to themselves and to others and why are so many still on the streets?

What is the status (how many people are served, etc) of the following:

- Navigation Centers
- Legal Camping areas with services (like the one between the Main Library and the Asian Art Museum)
- Hotel rooms with services
- RV parking areas with services

What do you think are the biggest issues preventing the homeless problems from being solved?

What is the process followed by the various homeless services to keep track of individual campers and how is information shared among providers?

If a camper refuses services offered by the City what is the next step?

What are the rights of regular tax paying San Francisco citizens who’ve been forced to live in these scary, stressful, sad conditions?

Solutions

1. **Shamann and Team come up with a solution and meet with the neighborhood to help define it and help make it work**

2. Pilot Program

To involve the neighborhood (about 6-8 blocks) in correcting problems and having better traceability that problems are getting solved, create a Pilot Program. This program will create a relationship between three entities: Neighborhood, City Service Individual, Neighborhood Rep Team

- **Neighborhood:** Define a neighborhood geographic region containing people with an email list (NW Potrero Hill or smaller) The Neighborhood is the people living in this region.
- **City Service Individual:** Assign an HSH employee who will be the neighborhood's **singular contact**
- **Neighborhood Rep Team:** Define an election process for nominating a three person board/team that communicates with the Neighborhood and with the City Service

Solutions

Roles in Pilot Program

The Neighborhood

Call the Neighborhood Rep Team to notify them that one of the problems below occurs:

- There is a seemingly dangerous person in crises in the street
- There is a sick person on the sidewalk or in the street in the Neighborhood
- There is a new encampment in the Neighborhood

The Neighborhood Rep Team

- When getting a call from the anyone in the Neighborhood, get photos if possible and call the City Service Individual
- If the situation is dangerous also call 911
- Report to the Neighborhood(vie email) when hearing from the City Service Individual

City Service Individual

Immediately on getting a call from the Neighborhood Rep Team,

- If it was a 911 call, follow up with 911 and record the resolution. Report the resolution back to the Neighborhood Rep Team
- If it was a sick person or a new Encampment, get the HOT out there to check on the situation
- Make weekly reports to the Neighborhood Rep Team on the situation